

Norwegian Church Aid

Strengthening Inclusion of  
Persons with Disability (PWD) in  
WASH Programmes

## 1. Introduction

Norwegian Church Aid is one of the largest aid organisations in the Nordic region. We are there in disasters and emergencies to provide access to water, sanitation and hygiene and critical assistance to crisis-affected populations. Together with our international network and partner organisations in the ACT Alliance we are able to reach millions of people each year and help make a positive difference around the world. We are determined to work towards eradicating injustice and we therefore work passionately with advocacy, long-term development in local communities and providing emergency assistance. As we see more and more people impacted by disasters, we now have an even stronger focus on providing more people with emergency relief and access to clean water, sanitation and hygiene services. We believe that people in need have the right to assistance and we will not stop fighting for a just world.

- NCA provides emergency assistance in disasters and works for long-term development in local communities. NCA also works to advocate for just decisions by public authorities, business and religious leaders as NCA wants to address the root causes of poverty
- NCA is proud to be a diaconal organisation as NCA has seen over the past 70 years what incredible influencing power and change comes from mobilizing ecumenical networks around the world. Diaconal means 'faith in action' and for NCA this is expressed through helping people that live in extreme poverty, fragility and emergencies regardless of creed, race, political or religious affiliation.
- NCA believes that people have the inherent capacity to contribute to their own development. In conditions of poverty however, many are denied fundamental freedoms and are deprived of resources. NCA works to change this so that NCA can see communities become active participants in their own development.
- Most of NCA work is undertaken together with local partners, many of whom are faith-based. NCA has seen time and time again that it is through our partnerships that things get done. NCA works to promote and ensure human development, human rights and human security in each local context.
- NCA is part of the ACT Alliance, which is one of the world's largest humanitarian alliances with organisations across religious faiths in over 140 countries. Together with sister organisations, NCA is able to reach millions of people each year around the globe.

Read more on: <https://www.kirkensnodhjelp.no/en/about-nca/>

## Objectives

The objective of this consultancy is

- to map the quantity and quality of inclusion of PWD in NCA's CRWASH programme
- list recommendations on how NCA's CRWASH programme can adequately ensure inclusion of PWD and propose practical tools for recommendations implementation (e.g. checklists, SOPs ...)

## Scope of the consultancy

NCA seeks to strengthen its disability inclusion efforts and wants to renew the focus of working with and for PWD because NCA's work has adopted a rights-based approach and is committed to the principles "leave no one behind" and "do no harm". The fact that PWD account up to 15% of the global population and often disability exacerbates other forms of exclusion (based on gender, census, age, ethnicity ...) further motivates NCA to better include PWD in its programmes.

NCA implements three global programmes: Climate Resilient WASH, Gender-based Violence and Peace Building. Additionally, NCA has strategic initiatives and contextual programmes. The CRWASH programme receives funding from different donors of which NORAD Strengthening Civil Society (SCS) funds, NORAD Norwegian Embassy funds, the Norwegian Ministry of Foreign Affairs (NMFA) funds and institutional donors like UNICEF, UNHCR, and ECHO. The mentioned global programme is

implemented in 15 countries some described as fragile states, humanitarian context and longer-term development.

The consultancy will focus on NCA's global CRWASH Programme to improve inclusion of persons with disability in CRWASH activities and uphold their rights and dignity.

Through this consultancy, NCA would like to achieve:

- I. Mapping of practices and experiences in NCA CRWASH programme (both development and humanitarian context)
  - a. How systematically are PWD identified and involved in project design, implementation and monitoring/ evaluation?
  - b. How systematically are CRWASH services adapted to PWD in institutions, public spaces and households?
  - c. How adequate are infrastructure and services designed and implemented for the usage of PWD?
- II. Identification of barriers faced by NCA and partners on working with/for PWD; is it different from working with/for other minorities?
- III. Identification of barriers on providing WASH services adapted to PWD.
- IV. Development and use of a tool for COs self-evaluation on PWD inclusion in CRWASH.
- V. Recommendations and way forward for improving inclusion of PWD in CRWASH activities.

## **2. Methodology**

This consultancy is expected to be implemented remotely, consequently no travels are expected, neither to country offices (COs) nor Oslo Head Office.

The consultant will propose a specific methodology in the inception report to be submitted to the contracting authority for approval before proceeding with the main work.

The evaluation, however, will include the following steps and considerations:

- A survey on practices and experiences on inclusion of PWD for humanitarian WASH interventions has been carried out in spring 2021 for 10 COs. Findings of the survey and questionnaire are available in the Annexes to ToR nr 1 and 2.
- Identification of missing data and information for each NCA CO / humanitarian mission implementing WASH activities
- Development / review of NCA monitoring and evaluation tools (per COs and HO, in collaboration with partners and relevant actors – government authorities, WASH working groups ...)
- Data collection from NCA COs through CRWASH staff and partners (every COs appoints one staff to assist the consultant)
- Brief analysis at national / district level of resources for working with/for PWD (legislation, presence of DPOs ...) with support of appointed NCA staff
- The consultant shall commit to protect the rights and confidentiality of informants and abide by "do no harm" principles.
- Data and information collected during the assignment will be used for the purpose of the assignment only and handed over to NCA once the assignment has been completed.

## **3. Responsibilities of the consultant**

The consultant will have overall responsibility for the evaluation. It is expected that the consultant will coordinating with the national evaluation focal points (NCA staff based in country of operation, designated by NCA before the start of this consultancy work).

The consultant works in coordination with the NCA Evaluation Steering Group (ESG), and s/he reports to the ESG chairperson. The ESG chairperson is a NCA WASH advisor.

The responsibilities of the consultant:

- Develop the evaluation detailed methods and implementation plan in dialog with ESG
- Review of relevant documentation
- Remote data collection assisted by appointed program staff in COs
- Aggregate and analyse data from COs
- Analyse data about HO
- Draw conclusions and recommendations for NCA use and fulfil the general objectives
- Produce a report of the evaluation (see section 6)

Resources provided to the consultant by NCA

- Access to NCA documentation
- Access to selected NCA systems and tools (office 365, SharePoint, archive, M&E tools)
- Support from NCA employees thematically relevant to the evaluation (WASH advisors, M&E advisors, grants/fundraising advisors among others)
- Office space in Oslo (if applicable / needed)

#### **4. Timing of the evaluation**

- Time frame: 30 working days (preferably distributed between September and October 2021), home based. If the consultant is based in Oslo, office space can be provided in line with COVID-19 guidelines.

#### **5. Desired qualifications of the consultant**

- Relevant experience in inclusions of PWDs throughout the project cycle in development and humanitarian context
- Relevant experience of WASH Project and programme management in rural African and/or Asian settings characterised by limited governance and security
- Relevant experience in leading evaluations about inclusion of PWDs in WASH programming
- Experience working in / with multicultural country offices
- Proficiency in digital office working tools (MS Office 365)
- Fluency in English and colloquial capacity in French (fluency in French is a plus)

#### **6. Deliverables**

- Inception Report, including the proposed methodology (tools, sampling, etc.) and timeline. The report will provide enough details for NCA to assess the soundness of the proposed methodology and overall approach. The inception report will have to be approved by NCA.
- Draft Report, for feedback from stakeholders and approval by NCA.
- Final Report, its form has to be agreed with the ESG chairperson.
- Presentation(s) in PowerPoint form of evaluation report including recommendations for internal and external sharing.